

153

**Office of the Electricity Ombudsman**  
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)  
**B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057**  
(Phone No.: 32506011, Fax No.26141205)

**Appeal No. F. ELECT/Ombudsman/2013/563**

Appeal against the Order dated 08.04.2013 passed by CGRF–  
TPDDL in CG.No.4784/11/12/SMB.

In the matter of:

Smt. Sushma Yadav

- Appellant

Versus

M/s Tata Power Delhi Distribution Ltd.

- Respondent

Present:-

Appellant: Shri Subhash Chander, husband, attended on behalf of  
the Appellant.

Respondent: Shri Vivek, Sr. Manager (Legal), attended on behalf of the  
TPDDL

Date of Hearing: 14.05.2013

Date of Order : 17.05.2013

**ORDER NO. OMBUDSMAN/2013/563**

The complainant, Smt. Sushma Yadav, wife of Shri Subhash Chander, resident of House No.F-363, Kh. No.91, Ground Floor, Gali No.6, Village Wazirabad, Delhi, has filed an appeal against the order of the Consumer Grievance Redressal Forum – Tata Power Delhi Distribution Limited (CGRF – TPDDL) dated 08.04.2013 in which it was ordered that the pole was found to be shifted as per request of the complainant and no amount is, therefore, refundable.

152

A hearing was held on 14.05.2013. The Complainant claims that work was originally to be done by the DISCOM but he was requested by them to ask for shifting of the pole in order to expedite the work as he was suffering a daily loss due to construction that was ongoing. Hence, he applied and paid for the shifting. The DISCOM showed documents and photos to argue that the initiative came from the complainant. Since the complainant did not put on record his discussions with the DISCOM and did not indicate in his shifting request that this was being done at the request of the DISCOM to save time it is not possible at this late stage to determine the position. Hence, there is no error in the CGRF order as it stands. The case is, therefore, dismissed.

  
**(PRADEEP SINGH)**  
**Ombudsman**

17/5 **May, 2013**